TOPPERS OPENING CHECKLIST

| Check schedule – staff for day, marketing, training | | | | |
|--|--|--|--|--|
| Complete store walk through and correct all issues | | | | |
| Replace any burnt out light bulbs | | | | |
| Pick up all garbage in front of the store including cigarettes | | | | |
| Turn on POS stations & printers | | | | |
| Check for timed orders | | | | |
| Bring out pizza sauce & fill flour bowl | | | | |
| Check dough for proper proofing and troubleshoot if there are any issues | | | | |
| Pull the dough out that you will need for the lunch rush (ideal temp $45^{\circ} - 60^{\circ}$) | | | | |
| Turn on music (meets brand standards) | | | | |
| Slap table – flour/bowl, spoodles, dough scraper, docker | | | | |
| Makeline – stock sauces, gloves or tongs, chips seasoning, parchment etc. | | | | |
| Cut table – double check the cut table is set up | | | | |
| Cut table shelf – stock sauce cups, wing boxes, pads, savers, foil | | | | |
| Fill sanitizer buckets | | | | |
| Count tills and petty cash to verify accuracy | | | | |
| Check needs – bank bags and change | | | | |
| Pull driver banks and lock in driver drop box | | | | |
| Check bathroom – clean, stocked and smells good | | | | |
| Check front counter – clean & presentable | | | | |
| Turn on coke cooler light (if present) | | | | |
| Turn on tvs (meets brand standards) | | | | |
| Spot clean windows & walls as needed | | | | |
| Put dried dishes away | | | | |
| Post dough numbers from labor and service program | | | | |
| Fill out prep list from labor from labor and service program | | | | |
| Read and respond to work emails | | | | |
| Prepare marketing materials as needed | | | | |
| Double check stamp out & ready to use | | | | |
| Set up all curbside signage (A-Frame) | | | | |
| Check the lobby sanitizer and fill or replace if needed | | | | |
| Turn on ovens & hood | | | | |
| Check oven time /temp (6 min always, temp varied) | | | | |
| Turn on hot rack | | | | |
| Turn on open sign | | | | |
| | | | | |

TOPPERS DMR

| Date: | | | | | | | |
|---------------------------------|---|---------|--------|-----------------|------------|--------------------------------|----|
| Clos | er from Previous Day | Lunch | า | Din | ner | Late/Bar | |
| ts | Estimated Sales | | | | | | |
| Stats | *Or Daily Sheet from Schedule | | | | | | |
| Training/ Coaching | Scheduled training and | | | | | | |
| | ongoing coaching | | | | | | |
| | *Write in names and training/coach- ing topics based on schedule | | | | | | |
| | Pre-Rush | Lunch | | Din | ner | Late/Bar | |
| | | Lano | | nitial Each Box | | | |
| 분옷 | Complete Team Member | | ſ | | • | | |
| Health Check | Complete Team Member Wellness Check | | | | | | |
| IU | Stock Makalina | | | | | | |
| | Stock Makeline Rail | | | | | | |
| 20 | Bags of cheese/sausage | | | | | | |
| anc | Backups underneath Pull out dough for rush | | | | | | |
| – In Order nportance | *Daily Sheet from Schedule Program | | | | | | |
| PRP – In Order Of Importance | Stock Cut Table | | | | | | |
| PRP Of In | Rack skins | | | | | | |
| | Pizzas and 'Stix | | | | | | |
| | Other items *Follow racking rules (30 min) | | | | | | |
| du | Temp check all refrigeration | | | | | | |
| Temp | Note any temps over 41° to be | | | | | | |
| | addressed Post-Shift | Lunch | | | ner | Late/Bar | |
| | Check Daily Summary | Lunci | L I | | liei | | |
| Stats | Sales, Load, OTD, Labor % | | | | | | |
| st | Cheese check +/- lbs. | | | | | | |
| | | | ** | nitial Each Box | When Compl | ete | |
| | Lobby | | | | | | |
| st | Sanitize Tables & Chairs Check/Clean Trash, Floors, | | | | | | |
| Guest Areas | Counter, and Glass Check/Fill Hand Sanitizer | | | | | | |
| 04 | Restroom | | | | | | |
| | Stock, Check Cleanliness, & Trash | | | | | | |
| ŝ | Sanitization Checklist | 🗌 1pm 🗌 | 4pm | 🗌 7pm | 🗌 10pm | ☐ 1am ☐ close | |
| Kitchen Cleanliness | Sweep Floors | | | | • | | |
| | Sanitize Food Surfaces | | | | | | |
| | Cut table, slap table, makeline | | | | | | |
| | Change Trash Bags | | | | | | |
| ift | Notes | | | | | | _ |
| es Sh | Timed Orders Food/Bev Orders | | | | | | |
| Notes to Next Shift | Strengths/Opportunities Other Communication | | | | | *Closer Fill Out Next Day's DM | IR |
| 1 | anager Signature | | | | | | |

TOPPERS CLOSING CHECKLIST

| 4 Hours Prior to Close | 1 Hour Before Close |
|---|--|
| Fold and stock boxes | Empty garbage cans in lobby and bathroom and replace garbage bags |
| Take all hot bags off the shelf and wipe shelf down | Wipe down garbage cans |
| Clean all caddies and hot bags | Sweep the lobby |
| Count down 1 of the 2 tills to \$100 and put in cash drawer to not be used unless needed | Sweep the kitchen area thoroughly |
| Flip/Clean/Stock/Drain Makeline. (The makeline should look the same as when the store opened) | Wipe down baseboards and wall under slap table |
| Wipe down coke cooler inside, outside, vents, clean the glass | Close |
| Restock Coke coolers | Turn off open sign |
| Clean Hot Rack | Bring in Curbside A-Frame if applicable |
| 3 Hours Before Close | Lock all doors |
| Start inventory - Count everything that is still in the box and won't be used tonight | Turn off the oven and exhaust fan |
| Clean all hand sinks | Sweep, mop, and deck scrub the kitchen and prep area floors. (under all equipment) |
| Clean hand soap dispensers and towel dispensers | Wash all utensils, dough trays, and any other food prep items |
| Sweep and mop walk-in cooler | Wipe down the cut table |
| Clean walk-in door | Make sure all dough is downstacked |
| Wipe down computer screens and keyboards | Close the makeline lids & leave rail on |
| Wipe down all printers | Stock utensils on the makeline & cut table for the opening team |
| Wipe down all phones | Complete inventory & analyze it |
| 2 Hours Before Close | Complete nightly paperwork |
| Wipe down tables, chairs and railings in lobby | Wipe and sanitize all surfaces |
| Wipe window ledges and clean glass on front door | |
| Wipe down screen rack/bump bar shelf | |
| Wipe down cut table shelving | |
| Wipe down cut table legs and lower shelf | |
| Clean slap table except for a small area | |
| Wipe top, sides, front, legs, and windows of ovens | |
| Scrape and wash catch pans | |
| Clean front counter | |